



How to find a client using the PID:

Some reports have a PersonalID (PID) instead of a unique identifier (UID). PID is not searchable in the client search bar. If you need to access a client that is only identified by PID, you can go straight to their profile from any other clarity client profile screen:

Report may look like this:



To find that client, first access any client profile, then enter the PID in the address bar of your browser in the place indicated below. Be careful not to delete the slashes.



