



## Household Management

## Creating Family/Household Groups

Begin by verifying that each family/household member exists in HMIS. You cannot build a household until each member has their own standalone profile.

Open the profile for the head of household. In the upper right corner, under the header "Household Members", click "Manage".



If you have recently accessed the family member files, they will be listed on the right-side menu under the header "Your recent client searches accessed". If the family member is listed there, click the plus sign + to add them to the head of household's group.

Your recent client search	es accessed:		
Baby Smith	4582	$\odot$	Add (Preferred method)
Your recent client searche	es accessed:		, , , , , , , , , , , , , , , , , , ,
Michael Jones	0000	$\frown$	
Baby Smith	4582	$\gg$	Join (this should be RARE)

NOTE: When a listed client has "Join" as an option, that person is already part of an existing family/household group. Rather than adding them to your client's household, you are given the option of joining your head of household client to the existing group. Pay careful attention to the result. (see screenshot on next page)



JOIN HOUSEHOLD		$\otimes$
Active client is already in the current group an	in a Household. Ti Id add as a membe	his action will end involvement r of the selected group.
<ul> <li>Leave existing Househ</li> <li>Transfer Adam Sapple</li> <li>Household</li> </ul>	old to join Adam from their existi	n Sapple's Household ng Household to this
EXISTING HOUSEHOLD		
Existing End Date	02/08/2019	1 <u>1</u> 25
NEW HOUSEHOLD		
Member Type	Not Set	~
Start Date	02/08/2019	1-1-1-25
	SAVE	

You also have the option of searching for members directly from the Family/Household Management screen.

Search for a Household Member			SEARCH
Enter your search terms above to search for a client. Use full name, partial name, date of b	irth or any combination.		
Client	Date of Birth	Last Four SSN	Last Updated
(+) Add Baby Smith	01/06/13	4582	03/22/16
Complete the same steps for each nember until all clients are listed in the amily/Household Members section in ne upper right corner of your screen.	Household Members		Manage
Complete the same steps for each nember until all clients are listed in the Family/Household Members section in the upper right corner of your screen.	Household Members	Daughter	Manage

Once you have a household, you can enroll the household in a program together.

To enroll a household into a program, select the down arrow next to the applicable program title under Programs: Available.

ichael Jones		
OF LE HISTORY PROGRAMS ASSESSMEN	IS NOTES FILES LOCATION REFERRALS	
Emergency Shelter		
Active Clients		
5 curra 6 40 5 familiar 6 60 5 familiar		
Funding Source HUD SSG - Drengency Sheher (opending and/or essential services) Availability Umited Availability	Service Categories: V Housing V Food	
PROGRAM AVAILABILITY:		
* Aveilable openings		0
Include group members: Baby Smith Jody Smith	)	
PRINT DIRECTIONS	REMENTS	ENROLL

Select the group members to include by toggling their switches to the right, and click "Enroll". In this example we are enrolling Michael Jones and including his family members Jody Smith and Baby Smith (the family members will become part of the Group Enrollment when we toggle to include them before clicking the "Enroll" button.)

You MUST follow all of the following steps for each family member. If you stop partway through, get logged out due to inactivity, or use the BACK button during this process, you will end up with individual enrollments instead of a family enrollment. If this happens, please contact the help desk.

It is critical that ALL fields on the Enrollment are completed in full. Every question asked in this area corresponds directly to the required APR for your program(s). Again, if you do not complete the form for every family member, that member will not be added to the enrollment.

anges have not been saved. Please concer your entry and try		
Enroll Program for client Mister Mann		
Project Start Date	// 25	
Relationship to Head of Household	Select	~
Is the Client an Adult or Head of Household?	Yes (Automatically Generated Response)	~
Is the Program Type a Permanent Housing Program Type?	Yes (Automatically Generated Response)	~
LIVING SITUATION		
Type of Residence	Select	$\sim$
Length of Stay in Prior Living Situation	Select	~
DISABLING CONDITIONS AND BARRIERS		
Disabling Condition	Select V	
Physical Disability	Select V	
Developmental Disability	Select 🗸	

In the example above, required program fields were left blank illustrating required data elements in order to save the client enrollment.

Complete ALL fields in the enrollment page for your client and click "Save & Next". If you had toggled any family members to be included in this program, their Enrollment page will automatically come up next until each member's enrollment has been completed. It may appear that you are being asked to complete the same form you already saved- this is not the case, you are filling out enrollments for each family member in turn. Continue to click "Save & Next" after completing each household member's Enrollment. Enrolled family members will be listed in the right sidebar under "Program Group Members", as seen on the next page.

				ENROLLING PROGRAM		
Enroll Program for client Michael Jones				Program Type:	Group (3)	
Project Start Date	03/01/2017			Assigned Staff	Michael Innes	93
Zip Code of Last Address	97654	0				
Quality of Zip Code	Full or Partial Zip Code Reported	~	(	Program Group Members	\ \	
Relationship to Head of Household	Self (head of household)	Ý		Baby Smith Jody Smith	)	
is the Client an Adult or Head of Household?	Yes (Automatically Generated Response)	~		$\sim$		
is the Program Type Either Emergency Shelter, Safe Haven, or Street Outreach?	Yes (Automatically Generated Response)	÷				
LIVING SITUATION						
Type of Residence Immediately Prior to Program Enrollment	Place not meant for habitation	~				
Length of Stay in Prior Living Situation	One week or more, but less than one month	v				
Approximate Date Homelessness Started	02/25/2017					
Number of times on the streets, in $\ensuremath{ES}$ , or $\ensuremath{SH}$ in the past three years	Two Times	~				
Total number of months homeless on the streets, in ES, or Safe Haven in the past three years	Two Months	÷				

If you do not see a member of the household in the "Program Group Members" section of the sidebar, DO NOT go to the missing person's profile to enroll them in the program. This will result in the missing family member to be enrolled as their own household. Follow the directions below instead.

To add a member of the household to an existing program enrollment (such as a new baby), create a profile for the new member, if necessary, and assign them to their household from the HOH's profile. Then, making sure you are on the HOH's profile, go to the programs tab, click the edit button next to the program name, then click the plus sign next to program group members-see below. This will pop up a dialog box that will allow you to toggle additional household members into the program.

Candy Cane PROFILE HISTORY SERVICES PROGRAMS ASSESSMENTS NOTES FILES LOCATION REFERE	MLS	Christina Yasav, Colonado Thairing Agency ↓ Ø SEARCH
PROGRAM: SSVF RRH PROGRAM		77 алия астисичениемам
Enrollment History Provide Services Assessments Notes Files	× Exit	Program Type: Group (3) Program Start Date: 10/01/2018
Program Service History	LINK FROM HISTORY	Assigned Staff: Colorado Train12 [ Head of Household: Yellow Submarine [
Service Name	Start Date End Date	Program Group Members
SSVF Financial Services Security deposit Colorado Training Agency	10/15/2018 10/15/2018	Yellow Submarine 10/01/18 Active
Case management services: Case management services Ostorado Training Agency	10/15/2018 10/15/2018	Flower Child 10/01/18 12/10/18
Reservation Service Referral		Status Assessments 🛞
Mininged with Electric Hannel Remotes		No statuses
		Assessment due wwy three months Notification: ON $\boxtimes$

Toggle the switch to the right and click enroll, which will take you to the enrollment page for that household program enrollment. Make sure the project start date is accurate.

